

# NEW Applicant Rent Café

- [Public Housing, Local Housing Choice Voucher \(HCV\) & Project-Based Voucher \(PBV\)](#)
- [Affordable Rentals \(Roadrunner Residences\)](#)
- [Affordable Rentals \(Wilder Apartments\)](#)

## What is Applicant RENTCafé?

Applicant RENTCafé is an online tool that allows people to apply for open waitlists in Public Housing, Affordable Housing, and Housing Choice Voucher (HCV, previously Section 8) programs and to review their waitlist information. The Applicant RENTCafé allows applicants to update address and contact information without having to make unnecessary calls or visits to the Helena Housing Authority.

## Waitlists

- The HCV & PBV waiting lists are currently open and accepting applications.
- The Public Housing waiting lists are currently open and accepting applications.
- The Affordable Housing waiting lists are currently open and accepting applications.

## INFORMATION YOU NEED PRIOR TO REGISTERING

- **Know your registration code.** The registration code consists of 11208-T along with your applicant code and is used to register in the Applicant Portal (RENTCafé). If you have applied to a HHA waitlist or are currently on a waitlist, you should have received a registration letter with the code, if not you can call our main line at 406-442-7970.
- You must have a current email address. If you do not have a valid email address, you will need to create one
- **What if I do not have a code?** - You are not currently on any of our waitlists and can apply at this time. If you do not have a code, click the "I do not have a registration code" option and create a new account and complete the application.
- **What if I am not sure that I have a code?** - Go ahead and register for a new account by clicking on "I do not have a registration code". If you have one, you are already in our system and your code will be displayed. Then, create an account using the "I have a registration code" option with the code that was displayed.

## How do I register/create a new account?

To create an account/register, click on the program/property listed below for which you are interested in applying:

- [Public Housing, Local Housing Choice Voucher \(HCV\) & Project-Based Voucher \(PBV\)](#)
- [Affordable Rentals \(Roadrunner Residences\)](#)
- [Affordable Rentals \(Wilder Apartments\)](#)

Then, fill in the form with your contact information, making sure that all required fields marked with asterisks ( \* ) are completed. You must verify that "you are not a robot" by CAPTCHA picture verification. Select all the images required and select "verify". Submit your request by clicking on the "Submit" button.

**I forgot my password. How can I recover it?**

Click on the "Forgot Password?" link on the login page and follow the instructions. A new password will be sent to the email you used to register. You can change your password by following the same steps.

**I know my password, but still cannot log in. What can I do?**

Your user account has most likely been locked as a result of too many unsuccessful login attempts. Please contact us by emailing the appropriate department below to unlock your account.

- [publichousing@hhamt.org](mailto:publichousing@hhamt.org)
- [hcv@hhamt.org](mailto:hcv@hhamt.org)
- [roadrunner@hhamt.org](mailto:roadrunner@hhamt.org) / [wilderapts@hhamt.org](mailto:wilderapts@hhamt.org)

***Passwords are case sensitive. Make sure you log in with the correct password and Caps Lock is not locked.***